

Student Business Services Helped Keep Georgian Court University's Bursar Operations Running Smoothly

Challenge

Georgian Court University (GCU), a private Roman Catholic university in Lakewood Township, N.J., was founded in 1908 on the values of the Sisters of Mercy. The New York Times ranked GCU in the nation's top 20 percent for overall social mobility and Money Magazine named it one of the "best colleges for your money" in 2020. When the university's Bursar resigned unexpectedly during a critical processing time, Chief Financial Officer Amy Bosio called on FAS for assistance.

Solution

Through its Student Business Services (SBS) Division, FAS provides interim staffing and assessment to help institutions improve operational efficiency, student satisfaction and regulatory compliance in the bursar and student accounts area. SBS Consultant Steve Schissler immediately began filling in at GCU's Student Accounts Office. He oversaw day-to-day operations, issued bills, directed collections activities, reconciled accounts and managed and reported on student account receivables. "Steve was hands on with our staff," said Bosio. "They were excited to have him because he provided leadership, professional development and guidance."

Results

"Steve successfully maintained ongoing operations of the student accounts office while we were searching for a permanent replacement," Bosio said. "He provided excellent customer service to students and parents and also helped orient the newly hired Bursar during the transition. FAS delivers immediate placement of experienced and specialized professionals in higher education. I would hire them again to support us. I give them 100 percent approval."



"FAS delivers immediate placement of experienced and specialized professionals in higher education. I would hire them again to support us. I give them 100 percent approval."

Amy Bosio
Chief Financial Officer
Georgian Court University

+ For additional information about services provided by FAS, call our Client Relations Team at 770.988.9447 or email us at info@FinancialAidServices.Org